#### **MLJT Board of Directors**

Amador Co: Supervisor Lynn Morgan
Mariposa Co: Supervisor Marshall Long
Tuolumne Co: Supervisor Randy Hanvelt
Calaveras Co: Supervisor Chris Wright
MLWIB Chair: Rosetta Bannwarth

# MOTHER LODE JOB TRAINING BOARD OF DIRECTORS



# **Meeting Agenda**

Monday, April 18, 2016 (10:00 a.m. – 12:00 p.m.) Mother Lode Job Training 197 Mono Way, Suite B, Sonora CA 95370

Questions: (209) 533-3396 – Jeff Dickason

# **CALL TO ORDER AND ROLL CALL**

#### PUBLIC COMMENT

The Mother Lode Job Training Board of Directors welcomes public comments. A member of the public may comment on agenda items or any item that is within the subject matter jurisdiction of the Board, even though subject matter may not be on the agenda. The Chair will limit the time allocated to each individual public speaker to no more than five (5) minutes.

# **ACTION ITEMS**

A1: Acceptance of the January 25, 2016 meeting minutes

**A2:** Mother Lode Workforce Board membership updates

A3: Acceptance of Annual Single Audit by MWS (Morse Wittwer Sampson), LLP

**A4:** WIOA planning and implementation benchmarks

**A5:** Executive Director Recruitment

**A6:** Adjustment to the 2015-16 budget

**A7:** Adoption of a 2016-17 preliminary budget

**A8:** Authorization for the Executive Director to Negotiate and Enter into a Lease

**A9:** Executive Director's report

#### INFORMATION ITEMS

**I1:** 2016 Meeting Calendar

**NEXT MEETING:** Monday, July 18, 2016 from 10:00 a.m. to 12:00 p.m.

# **ADJOURN**

# **MATERIALS SUPPORTING ACTION ITEMS**

A1: Acceptance of the January 25, 2016 MLBOD meeting minutes.

#### **MLJT Board of Directors**

Amador Co: Supervisor Lynn Morgan
Mariposa Co: Supervisor Marshall Long
Tuolumne Co: Supervisor Randy Hanvelt
Calaveras Co: Supervisor Chris Wright
Chair Rosetta Bannwarth

# MOTHER LODE JOB TRAINING BOARD OF DIRECTORS



# **Meeting Minutes**

Monday, January 25, 2016 (10:00 a.m. – 12:00 p.m.) Mother Lode Job Training 197 Mono Way, Suite B, Sonora CA 95370

# **CALL TO ORDER AND ROLL CALL**

C. Wright called the meeting to order at 10:15 a.m. V. Long completed roll call and a quorum was determined to be present.

| Board Member      |                   | Others Present                    |
|-------------------|-------------------|-----------------------------------|
| Amador County:    | Absent            | Jeff Dickason, Executive Director |
| Tuolumne County:  | Absent            | Vicki Long, Tuolumne Manager      |
| Calaveras County: | Chris Wright      |                                   |
| Mariposa County:  | Marshall Long     |                                   |
| ML WIB Chair:     | Rosetta Bannwarth |                                   |

#### PUBLIC COMMENT

The Mother Lode Job Training Board of Directors welcomes public comments. A member of the public may comment on agenda items or any item that is within the subject matter jurisdiction of the Board, even though subject matter may not be on the agenda. The Chair will limit the time allocated to each individual public speaker to no more than five (5) minutes.

C Wright asked for public comment and there was none.

**A1:** Acceptance of October 19, 2015 MLBOD meeting minutes.

**Action:** A motion to accept the minutes from the October 19, 2015 of the Mother Lode Board of Directors was made by M Long with a second by R Bannwarth. Motion carried with R Hanvelt and L Morgan absent (3-0-0 with 2 absent).

# A2: MLWIB Membership

LEO Agreement: "The Board shall appoint members to the WIB in accordance with Section 117 of the [Workforce Investment] Act."

Consideration of approving WIB membership changes including:

M1: Resignations NoneM2: Appointments NoneM3: Extensions None

No changes to the Workforce Board and no action necessary.

- **A3:** Identification of representatives and alternates from each of the Boards of Supervisors in the JPA and annual election of officers of the Mother Lode Job Training Board of Directors.
  - a. Identification of representatives and alternates

| Representing | Member:                      | Alternate:                     |
|--------------|------------------------------|--------------------------------|
| Amador       | Lynn Morgan                  | Louis Boitano                  |
|              | Amador County BOS            | Amador County BOS              |
|              | 810 Court Street             | 810 Court Street               |
|              | Jackson, CA 95642            | Jackson, CA 95642              |
|              | (209) 223-6470               | (209) 223-6470                 |
|              | (209) 257-0619 FAX           | (209) 257-0619 FAX             |
|              | Imorgan@amadorgov.org        | lboitano@amadorgov.org         |
| Calaveras    | Christopher Wright           | Michael Oliveira               |
|              | Calaveras County BOS         | Calaveras County BOS           |
|              | 891 Mountain Ranch Road      | 891 Mountain Ranch Road        |
|              | San Andreas, CA 95249        | San Andreas, CA 95249          |
|              | (209) 304-3729               | (209) 754-6308                 |
|              | cwright@co.calaveras.ca.us   | mcoliveira@co.calaveras.ca.us  |
| Mariposa     | Marshall Long                | Rosemarie Smallcombe           |
|              | Mariposa County BOS          | Mariposa County BOS            |
|              | P.O. Box 784                 | P.O. Box 784                   |
|              | Mariposa, CA 95338           | Mariposa, CA 95338             |
|              | (209) 966-3222               | (209) 966-3222                 |
|              | (209) 966-5147 FAX           | (209) 966-5147 FAX             |
|              | mlong@mariposacounty.org     | rsmallsombe@mariposacounty.org |
| Tuolumne     | Randy Hanvelt                | Sherri Brennan                 |
|              | Tuolumne County BOS          | Tuolumne County BOS            |
|              | 2 S. Green Street            | 2 S. Green Street              |
|              | Sonora, CA 95370             | Sonora, CA 95370               |
|              | (209) 533-5521               | (209) 533-5521                 |
|              | (209) 533-6549 FAX           | (209) 533-6549 FAX             |
|              | rhanvelt@co.tuolumne.ca.us   | sbrennan @co.tuolumne.ca.us    |
| WIB          | Rosetta Bannwarth, WIB Chair | Tyler Newton, WIB Vice-Chair   |
|              | 197 Mono Way, Suite B        | Employment Supervisor          |
|              | Sonora CA 95370              | Sonora Regional Medical Center |
|              | (209)533-3396                | 1000 Greenley Road             |
|              | (209)533-1079 FAX            | Sonora CA 95370                |
|              | Bannyscafe@sbcglobal.net     | (209)536.5032                  |
|              |                              | NewtonTC@ah.org                |

b. Election of Officers of the Mother Lode Job Training Board of Directors

Officers of the Mother Lode Board of Directors are elected as provided for under the Bylaws, Article IV: Officers.

**Action:** Motion by M Marshal to continue for a second year the current slate of officers with a second by R Bannwarth. Motion carried with R Hanvelt and L Morgan absent (3-0-0 with 2 absent)

# **A4:** WIOA Planning and Implementation Benchmarks

J Dickason presented a WIOA planning and implementation time line and benchmarks based on the latest information and direction from the state of California Workforce Investment Board and Employment Development Department. J Dickason reviewed the time line and when each item would be required to be in place.

**Action:** Members discussed time lines, priorities and transition, and accepted the report by consensus. C Wright asked that the planning item for the Executive Director's recruitment be broken out as a separate action item for consideration at the April meeting of the Board.

**A5:** Second Reading: Update Joint Powers Agreement between the four counties

J Dickason presented a second reading of a draft of the Joint Powers Agreement between the four counties that was updated to reference and conform to the new Workforce Innovation and Opportunity Act. Members were reminded that the changes to the agreement were merely updates to language to reference the Workforce Innovation and Opportunity Act and that there are no changes to the roles and responsibilities or agreements among the partner counties.

**Action:** Motion by M Long with a second by R Bannwarth to accept the updated to the Joint Powers Agreement between the four counties as amended to conform to the Workforce Innovation and Opportunity Act. Motion passed (3-0-0 with 2 absent).

**A6:** Second Reading: Update to the Board of Directors Bylaws to conform with WIOA requirements

J Dickason presented a second reading of a draft of the Board of Directors Bylaws that were updated to reference and conform to the new Workforce Innovation and Opportunity Act. Members were reminded that the changes were merely updates to language to reference the Workforce Innovation and Opportunity Act and that there are no changes to the Bylaws.

**Action:** Motion by M Long with a second by R Bannwarth to accept the updated to the Joint Powers Agreement between the four counties as amended to conform to the Workforce Innovation and Opportunity Act. Motion passed (3-0-0 with 2 absent).

A7: Second Reading: Update the Agreement between the Local Elected Officials and the Workforce Board

J Dickason presented a second reading of a draft of the Agreement between the Local Elected Officials and the Workforce Board that was updated to reference and conform to the new Workforce Innovation and Opportunity Act. Members were asked to review the draft in preparation for further review at a later meeting.

**Action:** By consensus, members table the second draft for later consideration.

**A8:** Consideration of a Memorandum of Understanding between the Mother Lode Workforce Board and Delta Launch Charter School.

J Dickason presented a draft of a Memorandum of Understanding between the Mother Lode Workforce Board and Delta Launch Charter School and responded to questions by members.

**Action:** Motion by M Long with a second by R Bannwarth to accept the Memorandum of Understanding as drafted. Motion passed (3-0-0 with 2 absent).

**A9:** Executive Director's Report

J. Dickason provided a report on activities of the Executive Director and the Agency, and discussed accomplishments and challenges of the organization, WIOA transition and fielded questions from members

**Action:** Motion by R Bannwarth with a second by M Long to accept the report as presented. Motion passed (3-0-0 with 2 absent).

# **INFORMATION ITEMS**

**I1:** 2016 Meeting Calendar:

J. Dickason presented the 2016 meeting calendar to members.

# **NEXT MEETING**

Members were reminded that the next meeting of the Board is scheduled for Thursday, January 25, 2016 from 10:00 a.m. to 12:00 p.m. as a joint meeting with the Mother Lode Workforce Investment Board.

## **ADJOURN**

C Wright thanked members for their time and attention, and adjourned the meeting at 11:17 a.m.

Staff contact: Jeff Dickason, (209)533-3396 / JDickason@MLJT.Org

# **A2:** Mother Lode Workforce Investment Board Membership

**Action:** Consideration of approval of Workforce Board membership changes conforming to WIOA requirements and, additional actions related to Workforce Board membership sought by members.

M1: Resignations Ben Saldana, Delaware North Corporation

M2: Appointments Trish Magdaleno, Chicken Ranch Casino

M3: Extensions

M4: Status Changes None

# Mother Lode Workforce Investment Board Membership Effective October 19, 2015

| Total Seated*: 17                     | Total Business: 9 | Workforce: 4    | Mandated Partners*: Meets |
|---------------------------------------|-------------------|-----------------|---------------------------|
| (*Members fill multiple requirements) | Percent: 56%      | Percent: 25%    |                           |
| Have 17 / Need 0                      | Have 9 / Need 0   | Have 4 / Need 0 | Have 5 / Need 0           |

| WIOA Membership Sec. 107(b)(2)     | Name              | Company/Organization   |    |
|------------------------------------|-------------------|--|----|
| Business Representation (Majority) |                   |  | 9  |
| Hospitality                        | Rosetta Bannwarth | Banny's Restaurant and Catering  | 1  |
| Hospitality/Tourism                | Michelle Watkins  | Black Oak Casino   | 2  |
| Hospitality/Tourism                | Ben Saldana       | Delaware North Corporation   | 3  |
| Technology/Communications          | Tim Hildabrand    | HSTAR, Inc.  | 4  |
| Technology/Communications          | Ben Hulet         | Mother Lode Internet   | 5  |
| Technology/Communications          | Frank Leschinsky  | Volcano Telephone  | 6  |
| Technology/Energy                  | Sue Westgate      | MRL Industries   | 7  |
| Construction/Retail Trade          | Mark Borchin      | The Glass Doctor   | 8  |
| Health/Medical                     | Tyler Newton      | Sonora Regional Medical Center   | 9  |
| Workforce Representation (20%)     |                   |  | 4  |
| Labor                              | Debra Rockwood    | UNITE-HERE! Local 19   | 10 |
| Labor                              | Bill Petrone      | Service Employees International Union 1021   | 11 |
| Labor                              | James Wood        | Laborers Local 1130  | 12 |
| Youth Education & Employment       | Margie Bulkin     | Tuolumne Superintendent of Schools   | 13 |
| Education (2 Required)             |                   |  | 2  |
| Higher Education                   | Klaus Tenbergen   | Columbia College   | 14 |
| Adult Education                    | Klaus Tenbergen   | Columbia College   | *  |
| Economic Development (1 Required)  |                   |  | 1  |
| Economic Development               | Larry Cope        | Central Sierra Economic Development District & Tuolumne Economic Development Authority | 15 |
| One-Stop Partners (2 Required)     |                   |  | 2  |
| Title III Wagner-Peyser            | Mary Ruiz         | Employment Development Department  | 16 |
| Title IV Vocational Rehabilitation | Mahalia Gotico    | Vocational Rehabilitation Department   | 17 |
| Optional Partners (Ex-Officio)     |                   |  |    |
| Title I WIOA Programs              | Jeff Dickason     | Mother Lode Job Training   | 0  |
| TANF/Welfare-to-Work               | Rebecca Espino    | Tuolumne County Department of Social Services  | 0  |
| CBO - HUD/CSGB                     | Shelly Hance      | Amador-Tuolumne Community Action Agency  | 0  |
| Title V Older Americans            | Rebecca Mendibles | SER Jobs for Progress National, Inc.   | 0  |
| Native American Programs           | Velma Whitebear   | California Indian Manpower Consortium  | 0  |

Staff contact: Mark Eiserer, HR/Program Analyst, (209)533-3396 / MEiserer@MLJT.Org

A3: Acceptance of Annual Single Audit by MWS (Morse Wittwer Sampson), LLP

**Action:** Review and accept work related to the annual single audit of Mother Lode Job Training (MLJT) by Morse, Wittwer and Sampson LLP (MWS).

**Discussion:** MWS accepted and completed work related to the contract for the MLJT single audit. The audit resulted in no findings of non-compliance. The Management Letter from the auditor's included two recommendations:

# 1. Check Signing

During testing two instances were noted of checks that require two signatures only having one signature. Though the Agency has other mitigating controls over cash disbursements, the auditors are recommending the Agency adhere to the check signing policy as prescribed.

# 2. Reconciliation of Payroll

During the audit that the auditor was unable to reconcile payroll per the general ledger to the wages reported on the quarterly payroll returns. The auditor is recommending that the Finance Manager perform this reconciliation on a quarterly basis to ensure recorded payroll agrees to the amount reported on the quarterly payroll returns.

Management accepts both recommendations and is continuing to work to adhere to internal controls and processes. Hard-bound copies of the audit will be available at the Board meeting. An electronic copy of the audit will be included with the email transmitting the Board agenda package. Copies of the audit are available to the public upon request.

Staff contact: Amy Thompson, Fiscal Manager, (209)533-3396 / AThompson@MLJT.org

**A4:** WIOA Planning and Implementation Benchmarks

**Action:** At the discretion of the Board.

USDOL and EDD have been working diligently to release WIOA related guidance. As this guidance is released, staff is reviewing and working to incorporate the new requirements into our internal guidance, policies and processes. CWIB and EDD leadership have provided insight into the implementation time lines that are being adopted by the state. These timelines continue to evolve as implementation continues. Updates to critical benchmarks for our current purposes include:

| ITEM   | LEAD       | STATUS        | DUE        | COMPLETE       |
|--|------------|---------------|------------|----------------|
| Initial Local Area Designation                         | BOD        | Complete      | Mar 2015   | Mar 2015       |
| Final Local Area Designation                           | BOD        |               | Mar 2016   | Jan 2016       |
| - Update Joint Powers Agreement for WIOA               | BOD        | Complete      |            |                |
| - Update BOD By-Laws for WIOA                          | BOD        | Complete      |            |                |
| Regional Area Designation                              | BOD        | Complete      | Mar 2015   | Mar 2015       |
| Local Board Recertification                            | BOD        | Complete      | Mar 2016   | Jan 2016       |
| - Update WIB/LEO Agreement for WIOA                    | BOD/WIB    | In Process    | Jan 2016   | * Need to      |
| - Update WIB By-Laws for WIOA                          | WIB        | In Process    | Jan 2016   | define role of |
| , ,  |            |               |            | One-Stop       |
|  |            |               |            | Operator .     |
| Memorandum of Understanding among One-Stop             | WIB        | In Process    | Mar 2016   | * MOU will     |
| partners, WSD 15-12 dated January 20, 2016             |            |               |            | define role    |
|  |            |               |            | of One-Stop    |
|  |            |               |            | Operator       |
| Procure WIOA One-Stop Operator                         |            | In Process    | Jul 2017   |                |
| <ul> <li>Authorize staff to develop RFQ/RFP</li> </ul> | WIB        | Complete      |            |                |
| - Approve RFQ/RFP                                      | WIB        | May 2016      |            | * Need to      |
| - Run Procurement                                      | TCEDA      | Jun 2016      |            | define role of |
| - Evaluate Applications                                | WIB        | July 2016     |            | One-Stop       |
| - Select Provider                                      | WIB        | Aug 2016      |            | Operator       |
| - Approve Provider/Address Appeals                     | BOD        | Oct 2016      |            |                |
| - Transition program (as necessary)                    | WIB        | Jan-Jun 2017  |            |                |
| Procure WIOA Youth Services                            | WIB        | Complete      | Jul 2015   | May 2015       |
| WIOA Policy Guidance                                   |            |               |            |                |
| - Youth expenditure requirement - 75% (Budget)         | BOD/WIB    | Complete      | Jul 2015   | May 2015       |
| - Youth Work-Based Learning set-a-side (Budget)        | BOD/WIB    | Complete      | Jul 2015   | May 2015       |
| - Youth Program Elements (Youth Provider RFP)          | BOD/WIB    | Complete      | Jul 2015   | May 2015       |
| - Priority of Service Provisions                       | WIB        | Complete      | Feb 2016   | Feb 2016       |
| - Selective Service Registration                       | WIB        | Complete      | Feb 2016   | Feb 2016       |
| - Transitional Jobs                                    | WIB        | Complete      | Feb 2016   | Feb 2016       |
| - Incumbent Worker Training                            | WIB        | Complete      | Feb 2016   | Feb 2016       |
| - On-the-Job Training                                  | WIB<br>WIB | Complete      | Feb 2016   | Feb 2016       |
| - Work Experience                                      |            | Complete      | Feb 2016   | Feb 2016       |
| Re-Negotiate Performance for WIOA                      | WIB        | Complete      | Feb 2016   | Feb 2016       |
| Accounting & Fiscal Management                         | MLJT       | Complete      | Jul 2015   | Jul 2015       |
| MLJT Re-Organization for WIOA                          | BOD/WID    | In Dragge     | I. J. 2017 | Action is      |
| - Separation of WIB from Service Provider              | BOD/WIB    | In Process    | Jul 2017   | dependent      |
| - Update position descriptions for WIOA                | BOD        | In Process    |            | upon Final     |
| - Update salary classifications                        | BOD        | In Drocess    |            | Regs from      |
| - Update Personnel Policies                            | BOD        | In Process    | I. I. 2045 | USDOL          |
| Staff Training   | MLJT       | Complete      | Jul 2015   | On-going       |
| Local Area and Degional Strategic Plan                 | WID        | /Ongoing      | Linknours  |                |
| Local Area and Regional Strategic Plan                 | WIB        | In discussion | Unknown    |                |

**A5:** Recruitment of an Executive Director

**Action:** Approve materials and provide direction to staff supporting the recruitment of a

new Executive Director.

# **Discussion:**

The current Executive Director has notified the Mother Lode Job Training Board of Directors of his intent to retire in December 2016. As a consequence it is recommended that the Mother Lode Job Training Board of Directors (MLJT BOD) approve materials and provide direction to staff supporting the recruitment of a new Executive Director.

Staff is recommending the following decision making process:

# 1. Confirmation of organizational structure and needs

Mother Lode Job Training is currently managed by an Executive Director who is assisted by a Fiscal Manager and a One-Stop Manager. The Executive Director also supervises and provides direction to a Human Resource/Program Analyst who is charged with providing staff support to the Workforce Board. This arrangement was most recently reviewed by Employment Development Department (EDD) Monitoring staff during the Fiscal and Procurement Administrative Monitoring that was completed in March 2016. No findings resulted from this monitoring and no recommendations to change this organizational model were provided by EDD. This said, it should be noted that the draft regulations promulgated by USDOL identify the need for at least administrative separation between the Workforce Board and the service provider in order to address requirements that the Workforce Board procure the services of the One-Stop Operator and Youth Services Provider. Such procurement requires an armslength process with no conflicts of interest. Clear separation between Workforce Board and service provider staffing will help to avoid any real or perceived conflict of interest.

USDOL was scheduled to release final WIOA regulations in January 2016. This release will be delayed, most likely until at least June 2016. We expect that the final regulations may provide some clarification regarding options for the Workforce Board to procure services of the One-Stop Operator. The procurement of the One-Stop Operator must be completed by the Workforce Board no later than June 30, 2017. The RFQ and RFP supporting this procurement are currently in development and are scheduled to be released in June 2016. The Workforce Board has arranged for a neutral third party (Central Sierra Economic Development Authority, CSEDA) to handle the procurement to better assure an arms-length neutral process however we will need to arrange with CSEDA to cover the costs of this action.

Based on current draft guidance from USDOL, feedback from EDD Monitoring staff, and the use of a neutral third party by the Workforce Board to address procurement requirements, there appears to be no need at this time to change the existing organizational structure of Mother Lode Job Training. However at this time or at a

future date, the MLJT BOD may wish to consider alternate staffing options. Such options might include going back to a previous organizational model that included a Director of Operations and a Workforce Board Director or moving to an organizational model that includes an Executive Director and an HR/Workforce Board Manager.

Organizational options include:

- a. Maintaining the current structure of an Executive Director with direct supervision of staffing of the Workforce Board;
- Adopting a structure that includes an Operations Director and a Workforce Board Director;
- Adopting a structure that includes an Executive Director and a HR/Workforce Board Manager.

Based on budget considerations and the current lack of final guidance from USDOL and EDD related to the administrative separation of the Workforce Board and Service Provider, and our ability to demonstrate an arm's length procurement process, staff is currently recommending option 1, above.

# 2. Adopt Updated Job Description(s)

Attached are job descriptions for the three options. The Executive Director job description has been updated to appropriately reference the new Workforce Innovation and Opportunity Act, as have the job descriptions for an Operations Director, Workforce Board Director and HR/Workforce Board Manager. Attached job descriptions include:

- a. Executive Director
- b. Operations Director
- c. Workforce Board Director
- d. HR/Workforce Board Manager

# 3. Establish salary ranges and benefits

Mother Lode Job Training has a competitive benefit package that includes health, dental and vision insurance, life insurance, Personal Time Off (PTO) in lieu of vacation or sick leave, paid holidays, and California Public Retirement System (PERS) retirement including the option for a 457 tax sheltered retirement savings plan. The salary ranges were established in 2010.

# 4. Adopt a Recruitment Process and timelines

| a. | July 2016      | Post Job Announcement(s) (establish scope)     |
|----|----------------|--|
| b. | August 2016    | Candidate Screening (who does?)                |
| c. | September 2016 | Initial Interviews (establish interview panel) |
|    |                | (Internal & Partner Staff)                     |
| d. | October 2016   | Final Interviews (establish interview panel)   |
|    |                | (Board & Workforce Board Members)              |
| e. | November 2016  | Job Offer                                      |
| f. | December 2016  | On-Board new staff                             |

A6: Adjustment to the 2015-16 budget

**Action:** Consider an adjustment to the PY2015-16 budget.

# **PY2015-16 BUDGET ADJUSTED (REV 2)**

- 1. Adjusted Carry-In per current grant and contract awards
- 2. Additional \$18,907 in JD NEG was awarded
- 3. Health insurance increase was budgeted
- 4. Staffing adjustments
- 5. Add PERS unfunded liability of \$74,500
- 6. Added Geo VOS contract close-out of \$9,165 and document scanners for CalJOBS imaging system at \$2,000
- 7. Added modular office furniture for TCC at \$9,999
- 8. Added resources to move Calaveras Career Center \$24,000
- 9. Added resources to contract for procurement of One-Stop Operator \$4,000
- 10. Added \$9,963 to upgrade computers in Career Center

| COST CENTER<br>BUDGET                 | Amador<br>Career<br>Center | Calaveras Career Center | Mariposa<br>Career<br>Center | Tuolumne<br>Career<br>Center | OneStop<br>Support | Operations Support (Fiscal) | Workforce<br>Investment<br>Board | Total     |
|---------------------------------------|----------------------------|-------------------------|------------------------------|------------------------------|--------------------|-----------------------------|----------------------------------|-----------|
| FTE                                   | 2.05                       | 2.05                    | 2.25                         | 3.29                         | 1.69               | 1.80                        | 0.79                             | 13.93     |
| Personal Services                     | 151,006                    | 148,914                 | 164,057                      | 267,198                      | 169,288            | 171,083                     | 85,261                           | 1,156,807 |
| Materials & Services                  | 57,634                     | 114,623                 | 57,249                       | 95,657                       | 46,015             | 46,709                      | 24,928                           | 442,815   |
| Customer Services                     | 92,677                     | 125,412                 | 141,886                      | 195,005                      | -                  | -                           | -                                | 554,980   |
| Total Requirements                    | 301,316                    | 388,949                 | 363,192                      | 557,859                      | 215,303            | 217,792                     | 110,189                          | 2,154,601 |
| Resource Allocation                   | 323,196                    | 399,047                 | 320,661                      | 568,412                      | 215,303            | 217,792                     | 110,189                          | 2,154,601 |
| Resource Adjustment                   | (21,880)                   | (10,098)                | 42,531                       | (10,553)                     |                    |                             |                                  |           |
| Resources                             | 301,316                    | 388,949                 | 363,192                      | 557,859                      | 215,303            | 217,792                     | 110,189                          | 2,154,601 |
| Percent Resources (after adjustments) | 13.98%                     | 18.05%                  | 16.86%                       | 25.89%                       | 9.99%              | 10.11%                      | 5.11%                            | 100.00%   |
| Reserve                               |                            |                         |                              |                              |                    |                             |                                  | 0         |

| BUDGET   | FY13-14                 | FY14-15                 | FY15-16           | FY15-16                  | FY15-16                  |           |                   |
|--|-------------------------|-------------------------|-------------------|--------------------------|--------------------------|-----------|-------------------|
| COMPARISON   | Budget<br>Prior<br>Year | Budget<br>Prior<br>Year | Budget<br>Adopted | Budget<br>Adjusted<br>R1 | Budget<br>Adjusted<br>R2 | Change    | Percent<br>Change |
| FTF  |                         |                         | 46.00             |                          |                          | (2.02)    |                   |
| FTE  | 16.34                   | 15.79                   | 16.20             | 16.76                    | 13.93                    | (2.83)    | -16.9%            |
| Personal Services                                  | 1,450,313               | 1,390,454               | 1,319,547         | 1,293,234                | 1,156,807                | (136,427) | -10.5%            |
| Materials & Services                               | 399,565                 | 294,840                 | 313,496           | 334,865                  | 442,815                  | 107,950   | 32.2%             |
| Customer Services                                  | 521,532                 | 516,472                 | 564,932           | 724,685                  | 554,980                  | (169,705) | -23.4%            |
| Total Requirements                                 | 2,371,410               | 2,201,766               | 2,197,975         | 2,352,784                | 2,154,601                | (198,182) | -8.4%             |
| <b>Budgeted Resources</b>                          | 2,703,489               | 2,371,410               | 2,197,975         | 2,352,784                | 2,154,601                | (198,182) | -8.4%             |
| *Balance (not including reserves for future years) | 332,079                 | 169,644                 | 0                 | 0                        | 0                        | 0         |                   |

| RESOURCE<br>COMPARISON      | FY2012-<br>13 | FY2013-<br>14 | FY2015-<br>16 A | FY2015-<br>16 R1 | FY2015-<br>16 R2 | Change    | Percent |
|-----------------------------|---------------|---------------|-----------------|------------------|------------------|-----------|---------|
| Adult Carry-In              | 46,480        | 78,295        | 150,000         | 150,000          | 79,319           | (70,681)  | -47.1%  |
| Adult Formula               | 418,134       | 440,938       | 407,187         | 407,187          | 412,634          | 5,447     | 1.3%    |
| Dislocated Worker           | 110,101       | ,             |                 |                  | ,                | <u> </u>  | 110 70  |
| Carry-In                    | 103,136       | 131,268       | 125,000         | 125,000          | 59,356           | (65,644)  | -52.5%  |
| Dislocated Worker Formula   | 474,592       | 480,235       | 397,647         | 397,647          | 402,966          | 5,319     | 1.3%    |
| Youth Carry-In              | 19,320        | 130,234       | 200,000         | 200,000          | 102,174          | (97,826)  | -48.9%  |
| Youth Formula               | 445,833       | 384,493       | 349,306         | 349,306          | 353,978          | 4,672     | 1.3%    |
| Rapid Response              | 440,000       | 304,493       | 349,300         | 349,300          | 333,976          | 4,072     | 1.3%    |
| Formula                     | 373,748       | 390,906       | 233,935         | 254,130          | 254,130          | -         | 0.0%    |
| Lay-Off Aversion            |               |               |                 |                  |                  |           |         |
| Formula                     | -             | -             | 60,900          | 70,230           | 70,230           | -         | 0.0%    |
| National Emergency<br>Grant | 27,000        | _             | 25,000          | 35,000           | 63,999           | 28,999    | 82.9%   |
| Veterans Grant              | 21,000        |               |                 | -                | 23,233           |           | -       |
| DW AA Grant / JD            |               |               |                 |                  |                  |           |         |
| SECTOR NEG                  | 420,827       | -             | -               | -                | -                | -         | -       |
| Probation Amador            |               |               | -               | -                |                  |           | -       |
| HHS Amador                  | 3,648         | 3,650         | -               | -                | -                | -         | -       |
| Cal-WORKS Mariposa          | 30,000        | 30,000        | 30,000          | 184,783          | 184,783          | -         | 0.0%    |
| Cal-WORKS                   |               | 400.000       | 400.000         | 400.000          | 400.000          |           |         |
| Tuolumne                    | 50,000        | 100,000       | 100,000         | 100,000          | 100,000          | -         | 0.0%    |
| CDBG Tuolumne               |               |               | -               | -                |                  |           | -       |
| CDBG Calaveras              | 150,000       | 93,023        | 64,000          | 64,000           | 59,532           | (4,468)   | -7.0%   |
| CDBG Mariposa               | 12,500        | 76,233        | -               | -                | -                | -         | -       |
| US Forest Service           | 20,000        | 22.425        | 20,000          | 15 500           | 11 500           | (4.000)   | 25 00/  |
| Tuolumne CMCAA Calaveras    | 20,000        | 32,135        | 20,000          | 15,500           | 11,500           | (4,000)   | -25.8%  |
| Cal-WORKS Mariposa          | 50,491        |               | -               | -                |                  |           | -       |
| SYEP                        |               |               | 35,000          | -                | _                | -         | -       |
| General Fund                | 57,780        | -             | _               | -                | -                | -         | -       |
| TOTAL RESOURCES             | 2,703,489     | 2,371,410     | 2,197,975       | 2,352,783        | 2,154,601        | (198,182) | -8.4%   |

# MOTHER LODE JOB TRAINING MLJT PY2015-16 Budget Revision 2 3/31/2016

| 3/31/2016                 |            |            |           |
|---------------------------|------------|------------|-----------|
|                           | Proposed   | Adjusted   |           |
| MATERIALS & SERVICES      | Revision 2 | Revision 1 | OHANGE    |
| COST CENTER               | TOTAL      | TOTAL      | CHANGE    |
| RESOURCES                 | 2,154,601  | 2,352,783  | (198,183) |
| RESOURCE DISTRIBUTION     | 100%       | 100%       |           |
| Personal Services         | 1,156,807  | 1,293,234  | (136,427) |
| Materials & Services      | 442,815    | 334,865    | 107,950   |
| Customer Services         | 554,980    | 724,685    | (169,705) |
| TOTAL BUDGETED EXPENSE    | 2,154,601  | 2,352,784  | (198,182) |
| Balance                   | 0          | 0          | (0)       |
| COST CENTER               | TOTAL      | TOTAL      |           |
| - Travel                  | 19,000     | 24,000     | (5,000)   |
| - Staff Training          | 10,500     | 13,500     | (3,000)   |
| - Rent                    | 139,674    | 139,674    | -         |
| - Telephone               | 12,580     | 12,480     | 100       |
| - Internet                | 6,075      | 6,075      | -         |
| - Utilities               | 22,207     | 22,207     | -         |
| - Maintenance             | 7,389      | 7,389      | -         |
| - Janitorial              | 13,248     | 12,698     | 550       |
| - Office Supplies         | 14,000     | 10,640     | 3,360     |
| - Postage                 | 1,700      | 1,700      | -         |
| - Leased Equipment        | 17,400     | 17,400     | -         |
| - Dues & Subscriptions    | 18,145     | 13,355     | 4,790     |
| - Marketing & Advertising | 7,000      | 9,000      | (2,000)   |
| - Equipment / Furniture   | 29,963     | -          | 29,963    |
| - Software                | 4,814      | 3,153      | 1,662     |
| - Insurance               | 14,501     | 14,501     | -         |
| - Audit Expense           | 17,500     | 15,500     | 2,000     |
| - Contracts               | 8,000      | 6,482      | 1,518     |
| - Legal Fees              | 1,500      | 2,000      | (500)     |
| - Payroll Service         | 3,112      | 3,112      | -         |
| - Unfunded PERS Liability | 74,507     | -          | 74,507    |
| - Outside Meeting Expense | -          | -          | -         |
| MATERIALS & SERVICES      | 442,815    | 334,865    | 107,950   |
| COST CENTER               | TOTAL      | TOTAL      |           |
| - Training                | 256,187    | 351,562    | (95,374)  |
| - WBL WEX/OJT             | 248,264    | 244,120    | 4,145     |
| - Support Services        | 50,528     | 104,424    | (53,895)  |
| - Contract Services       | -          | 24,581     | (24,581)  |
| CUSTOMER SERVICES         | 554,980    | 724,685    | (169,705) |
| TOTAL                     | 2,154,601  | 2,352,784  | (198,182) |

**A7:** Adoption of a 2016-17 preliminary budget

**Action:** Consider the adoption of a preliminary PY2016-17 budget.

# MOTHER LODE JOB TRAINING PY2016-17 BUDGET ESTIMATE

- 1. Carry-In is estimated based on previous year actual and considering current rate of expenditure
- 2. Allocations are estimated at 100% of previous year
- 3. Health insurance is estimated at last year's rate increases
- 4. Staffing levels and classifications are unchanged from the PY15-16 Adjusted Revision 2 budget
- 5. Cal PERS Employer Payment of Unfunded Liability is estimated at \$74,000
- 6. \$40,000 is set-a-side from WIOA Implementation & Innovation, and Regional Staffing for Consulting
- 7. Training set-a-side is increased to 30% to meet SB764 requirements
- 8. All other WIOA set-a-sides are addressed

| COST CENTER<br>BUDGET                 | Amador<br>Career<br>Center | Calaveras Career Center | Mariposa<br>Career<br>Center | Tuolumne<br>Career<br>Center | OneStop<br>Support | Operations Support (Fiscal) | Workforce<br>Investment<br>Board | Total     |
|---------------------------------------|----------------------------|-------------------------|------------------------------|------------------------------|--------------------|-----------------------------|----------------------------------|-----------|
| FTE                                   | 2.38                       | 2.38                    | 1.98                         | 3.20                         | 1.80               | 1.80                        | 0.90                             | 14.43     |
| Personal Services                     | 174,738                    | 177,011                 | 131,927                      | 254,481                      | 180,624            | 171,121                     | 96,653                           | 1,186,555 |
| Materials & Services                  | 56,271                     | 74,548                  | 49,806                       | 87,702                       | 39,243             | 45,397                      | 65,287                           | 418,252   |
| Customer Services                     | 99,571                     | 104,648                 | 129,447                      | 206,991                      | -                  | -                           | -                                | 540,657   |
| <b>Total Requirements</b>             | 330,579                    | 356,207                 | 311,180                      | 549,174                      | 219,867            | 216,517                     | 161,940                          | 2,145,464 |
| Resource Allocation                   | 319,891                    | 348,175                 | 316,455                      | 562,618                      | 219,867            | 216,517                     | 161,940                          | 2,145,463 |
| Resource Adjustment                   | 10,689                     | 8,031                   | (5,275)                      | (13,444)                     |                    |                             |                                  |           |
| Resources                             | 330,579                    | 356,207                 | 311,180                      | 549,174                      | 219,867            | 216,517                     | 161,940                          | 2,145,463 |
| Percent Resources (after adjustments) | 15.41%                     | 16.60%                  | 14.50%                       | 25.60%                       | 10.25%             | 10.09%                      | 7.55%                            | 100.00%   |
| Reserve                               | 0                          | 0                       | 0                            | 0                            | 0                  | 0                           | 0                                | 0         |

| BUDGET<br>COMPARISON | FY12-13<br>Budget<br>Prior<br>Year | FY13-14<br>Budget<br>Prior<br>Year | FY14-15<br>Budget<br>Prior<br>Year | FY15-16<br>Budget<br>Prior Year | FY16-17<br>Budget<br>Proposed | Change<br>from<br>Prior Year | Percent<br>Change |
|----------------------|------------------------------------|------------------------------------|------------------------------------|---------------------------------|-------------------------------|------------------------------|-------------------|
| FTE                  |                                    | 16.34                              | 15.79                              | 13.93                           | 14.43                         | 0.50                         | 3.6%              |
| Personal Services    |                                    | 1,450,313                          | 1,390,454                          | 1,156,806                       | 1,186,555                     | 29,749                       | 2.6%              |
| Materials & Services |                                    | 399,565                            | 294,840                            | 442,815                         | 418,252                       | (24,563)                     | -5.5%             |
| Customer Services    |                                    | 521,532                            | 516,472                            | 554,980                         | 540,657                       | (14,323)                     | -2.6%             |
| Total Requirements   |                                    | 2,371,410                          | 2,201,766                          | 2,154,601                       | 2,145,464                     | (9,138)                      | -0.4%             |
| Budgeted Resources   |                                    | 2,703,489                          | 2,371,410                          | 2,158,601                       | 2,145,464                     | (13,137)                     | -0.6%             |

| Budgeted Resources                                 | 2,703,489 | 2,3/1,410 | 2,158,601 | 2,145,464 | (13,137) | -0.6% |
|--|-----------|-----------|-----------|-----------|----------|-------|
|  |           |           |           |           |          |       |
| *Balance (not including reserves for future years) | 332,079   | 169,644   | -         | -         | -        |       |

# **MOTHER LODE JOB TRAINING PY2016-17 BUDGET ESTIMATE**

| PY2016-17 |  |
|-----------|--|
| PROPOSED  |  |

# PY2015-16 PRIOR YEAR

|                        | PROPOSED  |
|------------------------|-----------|
| COST CENTER            | TOTAL     |
| RESOURCES              | 2,145,464 |
| RESOURCE DISTRIBUTION  | 100%      |
| Personal Services      | 1,186,555 |
| Materials & Services   | 418,252   |
| Customer Services      | 540,657   |
| TOTAL BUDGETED EXPENSE | 2,145,464 |
| Balance                | -         |
|                        |           |
| MATERIALS & SERVICES   | TOTAL     |
| - Travel               | 11,125    |
| - Staff Training       | 14,250    |
| - Rent                 | 131,526   |
| - Telephone            | 12,480    |

| PRIOR TEAR |          |
|------------|----------|
| TOTAL      | CHANGE   |
| 2,154,600  | (9,137)  |
| 100%       |          |
| 1,156,807  | 29,748   |
| 442,815    | (24,563) |
| 554,980    | (14,323) |
| 2,154,601  | (9,138)  |
| -          |          |
|            |          |

| MATERIALS & SERVICES      | TOTAL   |
|---------------------------|---------|
| - Travel                  | 11,125  |
| - Staff Training          | 14,250  |
| - Rent                    | 131,526 |
| - Telephone               | 12,480  |
| - Internet                | 6,075   |
| - Utilities               | 22,207  |
| - Maintenance             | 7,389   |
| - Janitorial              | 15,808  |
| - Office Supplies         | 9,500   |
| - Postage                 | 1,700   |
| - Leased Equipment        | 17,400  |
| - Dues & Subscriptions    | 8,980   |
| - Marketing & Advertising | 5,000   |
| - Equipment / Furniture   | -       |
| - Software                | 4,200   |
| - Insurance               | 14,501  |
| - Audit Expense           | 17,500  |
| - Consulting              | 40,000  |
| - Legal Fees              | 1,500   |
| - Payroll Service         | 3,112   |
| - Unfunded PERS Liability | 74,000  |
| - Outside Meeting Expense | -       |
| MATERIALS & SERVICES      | 418,252 |
| CUSTOMED SERVICES         | TOTAL   |

| TOTAL   |          |
|---------|----------|
| 19,000  | (7,875)  |
| 10,500  | 3,750    |
| 139,674 | (8,149)  |
| 12,580  | (100)    |
| 6,075   | -        |
| 22,207  | -        |
| 7,389   | -        |
| 13,248  | 2,560    |
| 14,000  | (4,500)  |
| 1,700   | -        |
| 17,400  | -        |
| 18,145  | (9,165)  |
| 7,000   | (2,000)  |
| 29,963  | (29,963) |
| 4,814   | (614)    |
| 14,501  | _        |
| 17,500  | -        |
| 8,000   | 32,000   |
| 1,500   | -        |
| 3,112   | -        |
| 74,507  | (507)    |
| -       | -        |
| 442,815 | (24,563) |
| TOTAL   |          |
| 256,187 | 11,972   |
|         |          |

| CUSTOMER SERVICES   | TOTAL   |
|---------------------|---------|
| - Training          | 268,159 |
| - WBL WEX/OJT       | 254,827 |
| - Support Services  | 17,671  |
| - Contract Services | -       |
| CUSTOMER SERVICES   | 540,657 |
|                     |         |

| TOTAL   |          |
|---------|----------|
| 256,187 | 11,972   |
| 248,264 | 6,563    |
| 50,528  | (32,858) |
| -       | -        |
| 554,980 | (14,322) |
|         |          |

**A8:** Authorization for the Executive Director to Negotiate and Enter into a Lease

**Action:** Authorize the Executive Director to negotiate and enter into a lease with Roadrunner Properties for office space in Frog Jump Plaza, Angels Camp CA.

# **Discussion:**

Mother Lode Job Training has expressed interest in a space in Jump Frog Plaza located new the McDonalds and Starbucks at the junction of Hwy 49 and Hwy 4. This location is publicly visible, includes bus service, and provides sufficient space for an American Job Center of California (AJCC). We are currently paying \$43,318 per year in San Andreas.

| <br>                          |  |
|-------------------------------|--|
| MOTHER LODE JOB TRAINING      |  |
| Facilities Analysis Worksheet |  |

| Location and contact information |   |        |                               |  |
|----------------------------------|---|--------|-------------------------------|--|
| Location:                        | on: 51 N Main St, Angels Camp CA 95222 Email: Vivian@priorityrealtors.com |        |                               |  |
| Contact:                         | Vivian Danielson  | Phone: | (209)736-5800 / (209)918-6351 |  |

| Suitability measures |  | Degree Present        |   |   |   |   |
|----------------------|--|-----------------------|---|---|---|---|
|                      |  | (5 is nearly perfect) |   |   |   |   |
|                      |  | 5                     | 4 | 3 | 2 | 1 |
| 1                    | ADA compliant  | Χ                     |   |   |   |   |
| 2                    | Resource Room – approx. 1000 sq. feet                            | Χ                     |   |   |   |   |
| 3                    | Restrooms easily accessible                                      |                       |   |   | Χ |   |
| 4                    | 1 or 2 small offices   |                       |   | Χ |   |   |
| 5                    | Storage space for office supplies, participant files, etc.       |                       |   | Χ |   |   |
| 6                    | Open floor plan providing for staff visibility and line of sight | Χ                     |   |   |   |   |
| 7                    | Adequate parking (15-25 parking spaces - for staff and clients)  | Х                     |   |   |   |   |
| 8                    | Well kept professional appearing facility                        | Х                     |   |   |   |   |
| 9                    | Conference/training room – approx 280 sq. feet                   |                       |   |   |   | Χ |
| 10                   | Break room   |                       |   | Χ |   |   |
| 11                   | Visible to public  | Χ                     |   |   |   |   |
| 12                   | Conveniently located to partner organizations                    |                       |   | Χ |   |   |
| 13                   | Conveniently located to community resources                      |                       | Χ |   |   |   |
| 14                   | Conveniently located to other amenities (shopping, etc)          | Х                     |   |   |   |   |
| 15                   | Space requires little modification to meet criteria              |                       |   | Χ |   |   |
| 16                   | Staff impression and ranking of space suitability                | Х                     |   |   |   |   |
| Scor                 | e  | 62                    |   |   |   |   |

# Notes:

This location is in the Jump Frog Plaza along with McDonalds, Starbucks, Roundtable Pizza, CVS Pharmacy and other food and retail businesses. It is at the junction of Hwy 49 and Hwy 4 with a bus stop at the Plaza entrance. The location has good visibility and parking and is located near the Calaveras Superintendent of Schools Office and Bret Harte High School. The space has been vacant for two or three years and price is negotiable. This space will require the one-time purchase of modular furniture and cubicles for staff and to create a conference room.

| Cos  | t measures   | Square ft: | 1750     |
|------|--|------------|----------|
|      |  | Monthly    | Annual   |
| 1    | Costs for space  | \$ 1.25    |          |
| 2    | Costs for proportionate share of common area space           | -          |          |
| 3    | Costs for property taxes (Net 1)                             | -          |          |
| 4    | Costs of required insurances (Net 2)                         | -          |          |
| 5    | Estimated costs for space and common area maintenance (Net3) | .63        |          |
| 6    | Amortized modifications and other costs unique to the site   | -          |          |
| Tota | al Costs   | \$ 1.88    | \$39,480 |

Staff contact: Jeff Dickason (209)533-3396 / JDickason@MLJT.Org

# **A9:** Executive Director's Report

**Action:** Accept Executive Director's report and provide appropriate direction.

# 1. Status Report - EDD Monitoring

Monitoring by the Employment Development Department was completed March 14-17, 2016 with a focus on Fiscal, Procurement and Administrative Systems and internal controls. The monitoring resulted in no findings. EDD monitoring staff reviewed implementation timelines provided encouragement to continue the transition between WIA and WIOA.

| EDD Monitoring            | Status                                    |
|---------------------------|---|
| PY14-15 Fiscal Monitoring | No Findings – Completed March 14-17, 2016 |

# 2. Fiscal Management/Annual Audit

MWS - Morse, Wittwer, Sampson LLP was selected as the A-133 Financial Auditor for the 2013-14 annual audit and the contract was renewed for the 2014-15 annual audit. The on-site portion of the 2014-15 audit was completed in January, 2016 resulting in an audit with no findings or issues, and two management recommendations related to internal controls for check signing and payroll reconciliation.

# 3. Human Resources/Personnel

Mother Lode Job Training hired a new Accounting Technician, Jody Silva. Jody came on board on March 14<sup>th</sup>.

# 4. Leases and location for Mother Lode Job Training Career Centers

Mother Lode Job Training has expressed interest in a space in Jump Frog Plaza located new the McDonalds and Starbucks at the junction of Hwy 49 and Hwy 4. This location is publicly visible, includes bus service, and provides sufficient space for an American Job Center of California (AJCC).

# 5. Lay-off Aversion Services

Rapid response and layoff aversion services were provided to the employees and management of Delaware North in support of the contract transition to Aramark. This work is on-going.

# 6. PY2014-15 WIA Performance

Attached.

# 7. Mother Lode Job Training Service Level and Expenditure Report Attached.

| MOTHER LODE JOB TRAINING             | P   | Y14-15  | F  | Y14-15 | PY14-15 | *EDD     |
|--------------------------------------|-----|---------|----|--------|---------|----------|
| PERFORMANCE FOR PY 2014-15           |     | Goal    |    | Actual | Percent | Success  |
| ADULT                                |     |         |    |        |         |          |
| ENTERED EMPLOYMENT                   |     | 60.5%   |    | 72.0%  | 119.0%  | Exceeded |
| RETENTION RATE                       |     | 79.5%   |    | 81.0%  | 101.9%  | Exceeded |
| AVERAGE EARNINGS                     | \$  | 12,300  | \$ | 11,893 | 96.7%   | Met      |
| DISLOCATED WORKER                    |     |         |    |        |         |          |
| ENTERED EMPLOYMENT                   |     | 71.5%   |    | 80.0%  | 111.9%  | Exceeded |
| RETENTION RATE                       |     | 83.0%   |    | 79.0%  | 95.2%   | Met      |
| AVERAGE EARNINGS                     | \$  | 15,650  | \$ | 15,319 | 97.9%   | Met      |
| YOUTH COMMON MEASURES                |     |         |    |        |         |          |
| PLACEMENT IN EMPLOYMENT OR EDUCATION | 1 * | 74.0%   |    | 76.5%  | 103.4%  | Exceeded |
| ATTAINMENT OF DEGREE OR CERTIFICATE  | 1   | 51.5%   |    | 57.6%  | 111.8%  | Exceeded |
| LITERACY AND NUMERACY GAINS          |     | · 55.0% |    | 100%   | 181.8%  | Exceeded |

| MOTHER LODE JOB TRAINING             | PY12-13   | PY12-13   | PY12-13 | *EDD     | PY13-14   | PY13-14   | PY13-14 | *EDD     |
|--------------------------------------|-----------|-----------|---------|----------|-----------|-----------|---------|----------|
| PERFORMANCE FOR PY 2012-13 & 2013-14 | Goal      | Actual    | Percent | Success  | Goal      | Actual    | Percent | Success  |
| ADULT                                |           |           |         |          |           |           |         |          |
| ENTERED EMPLOYMENT                   | 69.5%     | 60.9%     | 87.6%   | Met      | 69,5%     | 78.5%     | 112.9%  | Exceeded |
| RETENTION RATE                       | 79.0%     | 81.7%     | 103.4%  | Exceeded | 81.0%     | 85.1%     | 105.1%  | Exceeded |
| AVERAGE EARNINGS                     | \$ 12,000 | \$ 12,888 | 107.4%  | Exceeded | \$ 12,000 | \$ 13,362 | 111.4%  | Exceeded |
| DISLOCATED WORKER                    | !         |           |         |          |           |           | ,       |          |
| ENTERED EMPLOYMENT                   | 76.0%     | 76.2%     | 100.3%  | Exceeded | 77.0%     | 81.0%     | 105.2%  | Exceeded |
| RETENTION RATE                       | 80.5%     | 87.1%     | 108.2%  | Exceeded | 81.0%     | 87.2%     | 107.7%  | Exceeded |
| AVERAGE EARNINGS                     | \$ 14,500 | \$ 16,481 | 113.7%  | Exceeded | \$ 15,000 | \$ 16,611 | 110.7%  | Exceeded |
| YOUTH COMMON MEASURES                |           |           |         |          |           |           |         |          |
| PLACEMENT IN EMPLOYMENT OR EDUCATION | 72.0%     | 83.3%     | 115.7%  | Exceeded | 74.0%     | 76.9%     | 103.9%  | Exceeded |
| ATTAINMENT OF DEGREE OR CERTIFICATE  | 60.0%     | 78.6%     | 131,0%  | Exceeded | 62.0%     | 70.0%     | 112.9%  | Exceeded |
| LITERACY AND NUMERACY GAINS          | 54.0%     | n/a       | n/a     | n/a      | 55.0%     | 50.0%     | 90.9%   | · Met    |

| MOTHER LODE JOB TRAINING             | P  | Y10-11 | P   | Y10-11 | PY10-11 | *EDD     | P  | Y11-12 | Y11-12       | PY11-12 | *EDD     |
|--------------------------------------|----|--------|-----|--------|---------|----------|----|--------|--------------|---------|----------|
| PERFORMANCE FOR PY 2010-11 & 2011-12 | 4  | Goal   | - 1 | Actual | Percent | Success  |    | Goal   | Actual       | Percent | Success  |
| ADULT                                |    |        |     |        |         |          |    |        |              |         |          |
| ENTERED EMPLOYMENT                   |    | 69.5%  |     | 64.9%  | 93.4%   | Met      |    | 69.5%  | 69.6%        | 100.1%  | Exceeded |
| RETENTION RATE                       |    | 79.0%  |     | 76.4%  | 96.7%   | Met      |    | 79.0%  | 82.1%        | 103.9%  | Exceeded |
| AVERAGE EARNINGS                     | \$ | 12,000 | \$  | 13,681 | 114.0%  | Exceeded | \$ | 12,000 | \$<br>11,775 | 98.1%   | Met      |
| DISLOCATED WORKER                    |    |        |     |        |         |          |    |        |              |         |          |
| ENTERED EMPLOYMENT                   | ì  | 76.0%  |     | 66.7%  | 87.8%   | Met      |    | 76.0%  | 77.1%        | 101.4%  | Exceeded |
| RETENTION RATE                       |    | 80.5%  |     | 77.8%  | 96.6%   | Met      |    | 80.5%  | 76.7%        | 95.3%   | Met      |
| AVERAGE EARNINGS                     | \$ | 14,500 | \$  | 20,498 | 141.4%  | Exceeded | \$ | 14,500 | \$<br>15,277 | 105.4%  | Exceeded |
| YOUTH COMMON MEASURES                |    |        |     |        |         |          |    |        |              |         |          |
| PLACEMENT IN EMPLOYMENT OR EDUCATION |    | 65.0%  |     | 83%    | 128.2%  | Exceeded |    | 65.0%  | 84.0%        | 129.2%  | Exceeded |
| ATTAINMENT OF DEGREE OR CERTIFICATE  |    | 61.0%  |     | 59%    | 96.4%   | Met      |    | 61.0%  | 78.3%        | 128.4%  | Exceeded |
| LITERACY AND NUMERACY GAINS          |    | 40.0%  |     | n/a    | n/a     | n/a      |    | 40.0%  | n/a          | n/a     | n/a      |

| MOTHER LODE JOB TRAINING<br>PERFORMANCE FOR PY 2008-09 & 2009-10 | F  | Y08-09<br>Goal | _  | Y08-09<br>Actual | PY08-09<br>Percent | *EDD<br>Success | P  | Y09-10<br>Goal | -  | Y09-10<br>Actual | PY09-10<br>Percent | *EDD<br>Success |
|--|----|----------------|----|------------------|--------------------|-----------------|----|----------------|----|------------------|--------------------|-----------------|
| ADULT  | 1  |                |    |                  |                    |                 |    |                |    |                  |                    |                 |
| ENTERED EMPLOYMENT   |    | 77.0%          |    | 82.4%            | 107.0%             | Exceeded        |    | 69.5%          |    | 55.7%            | 80.1%              | Met             |
| RETENTION RATE   |    | 80.8%          |    | 84.3%            | 104.3%             | Exceeded        |    | 76.0%          |    | 80.6%            | 106.1%             | Exceeded        |
| AVERAGE EARNINGS   | \$ | 12,800         | \$ | 13,036           | 101.8%             | Exceeded        | \$ | 12,000         | \$ | 11,457           | 95.5%              | Met             |
| DISLOCATED WORKER  |    |                |    |                  |                    |                 |    |                |    |                  |                    |                 |
| ENTERED EMPLOYMENT   | 1  | 83.0%          |    | 84.9%            | 102.3%             | Exceeded        |    | 76.0%          |    | 64.7%            | 85.1%              | Met             |
| RETENTION RATE   | 1  | 84.0%          |    | 92.9%            | 110.6%             | Exceeded        | 1  | 80.5%          |    | 76.9%            | 95.5%              | Met             |
| AVERAGE EARNINGS   | \$ | 15,400         | \$ | 15,536           | 100.9%             | Exceeded        | \$ | 14,500         | \$ | 15,966           | 110.1%             | Exceeded        |
| YOUTH COMMON MEASURES  |    |                |    |                  |                    |                 |    |                |    |                  |                    |                 |
| PLACEMENT IN EMPLOYMENT OR EDUCATION                             |    | 65.0%          |    | 80.0%            | 123.1%             | Exceeded        |    | 65.0%          |    | 54.8%            | 84.3%              | Met             |
| ATTAINMENT OF DEGREE OR CERTIFICATE                              |    | 45.0%          |    | 82.6%            | 183.6%             | Exceeded        |    | 61.0%          |    | 87.5%            | 143.4%             | Exceeded        |
| LITERACY AND NUMERACY GAINS                                      |    | 15.0%          |    | n/a              | n/a                | n/a             | _  | 40.0%          |    | n/a              | n/a                | n/a             |

Performance for the prior program year is generally reported by EDD in March or April of the current program year.

\*Employment Development Department (EDD) and the U.S. Department of Labor define performance success as follows: - Exceeded Goal = Actual Performance is greater than Goal

- Met Goal = Actual Performace equals the Goal or is greater than 80% of Goal

- Failed Goal = Actual Performance is less than 80% of Goal

- n/a = results with less than 10 participants are surpressed for confidentiality
WIAD06-10 EDD directive for LWIA Non-Performance: The LWIAs are expected to achieve at least 80 percent of their local performance goal on each performance measure. The LWIAs performing below 80 percent on one or more of the measures will be offered necessary technical assistance the first year. Nonperformance on one or more of the same performance measures in two consecutive years will result in the Governor imposing sanctions as



# PY2015-16 SERVICE LEVEL & EXPENDITURE REPORT for Program Year 2015-16

Better Skills - Better Jobs - Better Economy

#### **SERVICE LEVELS**

Performance against service level goals for the program year, period July 1, 2015 to March 31, 2016 is as follows:

| CUSTOMER<br>TRAFFIC | PY13/                         | 14              | PY14/1              | 15              | PY15/               | 16 (for Pe      | Return Visit Mor 2.8 2.4 2.7 | to March 3                | 1)                      |
|---------------------|-------------------------------|-----------------|---------------------|-----------------|---------------------|-----------------|------------------------------|---------------------------|-------------------------|
| Career<br>Center    | Unique<br>Customers           | Total<br>Visits | Unique<br>Customers | Total<br>Visits | Unique<br>Customers | Total<br>Visits |                              | Ave.<br>Visits /<br>Month | Ave.<br>Visits /<br>Day |
| Amador              | 705                           | 1,875           | 531                 | 1,419           | 366                 | 1042            | 2.8                          | 116                       | 8                       |
| Calaveras           | 578                           | 1,919           | 452                 | 1,410           | 347                 | 829             | 2.4                          | 92                        | 7                       |
| Mariposa            | 553                           | 1,802           | 490                 | 1,948           | 259                 | 710             | 2.7                          | 79                        | 6                       |
| Tuolumne            | 1,582                         | 4,643           | 1,382               | 4,198           | 825                 | 2236            | 2.7                          | 248                       | 18                      |
| Total               | 3,418                         | 10,239          | 2,855               | 8,975           | 1,744               | 4,817           | 2.8                          | 535                       | 38                      |
| Prior Year (sa      | Prior Year (same time period) |                 |                     |                 |                     | 6,911           | 2.9                          | 768                       | 50                      |

Between July 1, 2015 and March 31, 2016 the unique unduplicated customer count was 1,744. Total customer visits were 4,817. This is an average customer return rate of 2.8 visits per customer, and breaks down into 535 customer visits each month or 38 customers each business day. The 1,744 unique customer visits represent about 74% of distinct customers served through the same period last year. Please note that the system and tracking methodology used to compile the PY2015-16 customer counts is different than used in prior years and the numbers are not directly comparable.

MLJT transitioned to the state's CalJOBS system in July while maintaining our local system to maintain access to our client records and history. At this point in the transition we are still waiting for state staff and the contractor, Geographic Solutions Inc., to validate system reports to assure accuracy and consistency.

# **WIOA ENROLLMENTS**

| SERVICE LEVELS             | ACTUAL  | ACTUAL  | ACTUAL  |
|----------------------------|---------|---------|---------|
| (counts may not be unique) | PY12/13 | PY13/14 | PY14/15 |
| Adult                      | 123     | 173     | 137     |
| - Training                 | 38      | 70      | 50      |
| Dislocated Worker          | 164     | 132     | 88      |
| - Training                 | 75      | 72      | 47      |
| JD NEG                     | -       | -       | 18      |
| - Training / Work-Based    | -       | -       | 5       |
| Youth                      | 49      | 63      | 69      |
| - In-School                | 34      | 40      | 39      |
| - Out-of-School            | 15      | 23      | 30      |

| GOAL    | ACTUAL    | PERCENT |
|---------|-----------|---------|
| PY15/16 | (3/31/16) | GOAL    |
| 148     | 166       | 112%    |
| 60      | 36        | 60%     |
| 105     | 102       | 97%     |
| 61      | 31        | 51%     |
| 25      | 33        | 132%    |
| 5       | 4         | 80%     |
| 59      | 43        | 71%     |
| 8       | 8         | 100%    |
| 51      | 35        | 69%     |

As part of the annual planning and budgeting process Mother Lode Job Training in consultation with Mother Lode Workforce Investment Board and Board of Directors establishes service level targets. These are reflected in the table, above.

Participants carried in from the previous year included 57 Adults, 37 Dislocated Workers and 26 Youth. With the addition of new enrollments, a total of 166 participants are currently enrolled into the Adult program, 102 participants into the Dislocated Worker program and 43 participants into the Youth program. All together there are 293 unique individuals enrolled into WIOA services.

# TRAINING ENGAGEMENT

| Center | PY13/14<br>Actual | PY14/15<br>Actual | PY15/16<br>Plan | PY15-16<br>Actual | (%)<br>Plan |
|--------|-------------------|-------------------|-----------------|-------------------|-------------|
| ACC    | 20                | 11                | 30              | 10                | 33%         |
| CCC    | 23                | 37                | 29              | 21                | 72%         |
| MCC    | 14                | 11                | 20              | 15                | 75%         |
| TCC    | 49                | 50                | 42              | 30                | 71%         |
| Total  | 106               | 109               | 121             | 76                | 63%         |

For PY2015-16 the budget for the MLWIB Scholarship program is \$291,557.Based on available training resources for the Adult, Dislocated Worker and JD NEG programs, a goal of 121 training slots was established.

Included within total are funds for on-the-job training (OJT). Between July and March 31<sup>st</sup> a total of 76 scholarships were funded including the continuation of 20 scholarships from the previous year. Scholarships funded in PY2015-16 include (July to March):

| Field of Study              | Paid   | Obligated | Total  | JCA | JCC | JCM | JCT | Total |
|-----------------------------|--------|-----------|--------|-----|-----|-----|-----|-------|
| Accounting / Bookkeeping    | 6,433  |           | 6,433  | 1   | 0   | 0   | 0   | 1     |
| Admin. Assistant            | 8,775  | 7,280     | 16,055 | 1   | 0   | 0   | 1   | 2     |
| Alcohol & Drug Counseling   | 4,995  | 330       | 5,325  | 1   | 2   | 0   | 0   | 3     |
| Child Development           | 160    |           | 160    | 0   | 1   | 0   | 0   | 1     |
| Dental Assistant            | 7,681  | 0         | 7,681  | 0   | 0   | 1   | 0   | 1     |
| EKG Tech                    |        | 1,450     | 1,450  | 1   | 0   | 0   | 0   | 1     |
| EMT                         | 1,100  |           | 1,100  | 0   | 0   | 0   | 1   | 1     |
| FireFighter                 | 436    | 362       | 798    | 0   | 1   | 0   | 0   | 1     |
| GED Preparation             | 66     |           | 66     | 0   | 0   | 0   | 3   | 3     |
| General Study               | 1,562  |           | 1,562  | 0   | 2   | 0   | 0   | 2     |
| Glazier (OJT)               |        | 5,625     | 5,625  | 0   | 1   | 0   | 0   | 1     |
| Human Resource              | 20,280 |           | 20,280 | 0   | 0   | 3   | 0   | 3     |
| Industrial Maintenance      | 9,945  |           | 9,945  | 0   | 0   | 0   | 1   | 1     |
| Line Cook (OJT)             | 3,563  | 6,758     | 10,320 | 0   | 0   | 0   | 2   | 2     |
| Lineman                     | 10,000 | 0         | 10,000 | 0   | 1   | 0   | 0   | 1     |
| Logistics Manager           |        | 4,978     | 4,978  | 0   | 1   | 0   | 0   | 1     |
| Machinist (OJT)             | 1,402  |           | 1,402  | 0   | 0   | 0   | 1   | 1     |
| Marketing                   | 4,835  |           | 4,835  | 0   | 0   | 1   | 0   | 1     |
| Massage Therapist           | 5,462  |           | 5,462  | 0   | 1   | 0   | 0   | 1     |
| Medical Office Assistant    | 7,176  | 1,449     | 8,625  | 0   | 1   | 0   | 5   | 6     |
| Medical Assistant (OJT)     |        | 4,200     | 4,200  | 0   | 1   | 0   | 0   | 1     |
| Certified Medical Assistant | 13,641 |           | 13,641 | 1   | 0   | 1   | 2   | 4     |
| Nurse                       | 2,502  | 0         | 2,502  | 0   | 2   | 0   | 0   | 2     |
| Office Manager (OJT)        | 989    |           | 989    | 0   | 0   | 0   | 1   | 1     |
| PC Support Specialist       | 5,508  | 0         | 5,508  | 1   | 0   | 0   | 0   | 1     |
| Phlebotomy                  | 27,464 |           | 27,464 | 1   | 2   | 1   | 7   | 11    |
| POST Academy                | 879    |           | 879    | 0   | 1   | 0   | 1   | 2     |
| Project Manager             |        | 7,295     | 7,295  | 0   | 0   | 1   | 0   | 1     |

| Project Manager (OJT)      |         | 15,600 | 15,600  | 0  | 0  | 0  | 1  | 1   |
|----------------------------|---------|--------|---------|----|----|----|----|-----|
| Truck Driver               | 74,284  | 18,010 | 92,294  | 3  | 3  | 7  | 3  | 16  |
| Wastewater Treatment       | 912     | 0      | 912     | 0  | 0  | 0  | 0  | 0   |
| Welder                     | 8,500   | 8,500  | 17,000  | 0  | 1  | 0  | 1  | 2   |
| TOTALS                     | 228,550 | 81,837 | 310,386 | 10 | 21 | 15 | 30 | 76  |
| 2014-15 Program Year Total | 271,083 | 41,893 | 312,976 | 10 | 35 | 11 | 46 | 102 |
| 2013-14 Program Year Total |         |        | 297,269 | 20 | 21 | 14 | 44 | 99  |

#### **WORK-BASED LEARNING**

| FUNDING           | ACC | CCC | MCC | TCC | TOTAL |
|-------------------|-----|-----|-----|-----|-------|
| WIOA Youth        | 1   | 5   | 5   | 5   | 16    |
| WIOA Adult (OJT)  | 0   | 3   | 0   | 4   | 7     |
| WIOA DW (OJT)     | 2   | 0   | 0   | 5   | 7     |
| JD NEG            | 1   |     |     | 4   | 5     |
| Cal-Works         |     |     | 3   | 5   | 8     |
| US Forest Service |     |     |     | 5   | 5     |
| TOTAL             | 4   | 8   | 8   | 28  | 48    |

Mother Lode Job Training works with employers to develop work-based learning opportunities supporting the development of job and work readiness skills of participants placed into these positions. Work experience and on-the-job training may be funded using WIOA, JD NEG or Cal-Works contract funds,

based on the eligibilities of the participant. In general, each opportunity is 30 to 40 hours per week with the duration based on the needs of the participant and availability of the employer. Each opportunity includes an individualized work and training plan detailing the skills and competencies to be learned. Following the work-based learning opportunity, every effort is made to transition the participant into employment with the host employer or to place the participant into other unsubsidized work.

#### **BUSINESS SERVICES**

| PY15-16<br>(Jul-Feb) | Employers<br>Contacted | Employers<br>Added to<br>VOS | Jobs<br>Posted<br>to VOS | OJT |
|----------------------|------------------------|------------------------------|--------------------------|-----|
| ACC                  | 55                     | 4                            | 24                       | 2   |
| CCC                  | 129                    | 11                           | 74                       | 1   |
| MCC                  | 59                     | 5                            | 18                       | 0   |
| TCC                  | 228                    | 16                           | 73                       | 8   |
| TOTAL                | 471                    | 36                           | 189                      | 11  |
| PY14-15              | 587                    | 123                          | 643                      | 7   |
| PY13-14              | 482                    | 138                          | 381                      | 14  |

Outreach and expanding services for employers is a staff priority. Metrics were created for PY13/14 to measure staff engagement related to this work. Metrics include the numbers of employers contacted and offered services, new employers added to the CalJOBS labor exchange system, new jobs posted, and On-the-Job Training contracts written with employers. For PY2015-

16, through the end of March, 471 employers have been contacted, 36 new employers added to VOS and 189 jobs posted, and eleven (11) OJT contracts were written. No incumbent worker training contracts have been funded.

# EXPENDITURE (July 1, 2015 to February 29, 2016)

In the first eight months of the program year, July thru February, a total of \$1,067,065 was expended against a budget of \$2,352,661. The represents an expenditure of 45% of budgeted funds in 66% of the budget year. The expenditure rates of the individual funds vary based on staff time recorded and allocated and direct costs charged to each fund. The shortfall is largely due to budgeted but unfilled staff positions over the past few months. A budget adjustment is being crafted for Board consideration to reprogram these funds.

| MOTHER LODE JOB           | ACTUAL             | ACTUAL    | ACTUAL    | BUDGET    | ACTUAL           | PERCENT |
|---------------------------|--------------------|-----------|-----------|-----------|------------------|---------|
| WIOA EXPENDITURE          | PY12/13            | PY13/14   | PY14/15   | PY15/16   | <u>2/29/2016</u> | BUDGET  |
| Adult Program             | 480,490            | 494,923   | 524,053   | 557,188   | 246,284          | 44%     |
| Dislocated Worker Program | 547,127            | 618,649   | 505,601   | 522,647   | 267,959          | 51%     |
| Rapid Response            | 327,439            | 398,316   | 309,697   | 254,130   | 108,204          | 43%     |
| Layoff Aversion / Gov 25% | <del>385,152</del> | -         | -         | 70,230    | 13,824           | 20%     |
| NEG – PY14-15             | 26,349             | -         | 41,170    | 35,000    | 45,838           | 131%    |
| Youth Program             | 413,595            | 517,759   | 397,498   | 549,306   | 278,212          | 51%     |
| - In-School Youth         | 218,418            | 278,176   | 191,578   | 109,861   | 73,513           | 67%     |
| - Out-of-School Youth     | 195,177            | 239,583   | 205,920   | 439,445   | 204,699          | 47%     |
| Cal-WORKS Mariposa        | 26,020             | 26,345    | 26,255    | 184,783   | 22,954           | 12%     |
| Cal-WORKS Tuolumne        | 17,327             | 97,932    | 71,028    | 100,000   | 50,355           | 50%     |
| HHS Amador                |                    | 1,824     |           | -         |                  |         |
| CMCAA Calaveras           | 50,624             | -         |           | -         |                  |         |
| CDBG Calaveras            | 137,956            | 26,515    | 100,000   | 64,000    | 24,240           | 38%     |
| CDBG Mariposa             |                    | 52,913    | 39,084    | -         |                  |         |
| US Forest Service         | 26,556             | 4,594     | 6,213     | 15,375    | 9,195            | 60%     |
| TOTAL                     | 2,562,156          | 2,239,770 | 2,020,599 | 2,352,783 | 1,067,065        | 45%     |

The new Workforce Innovation and Opportunity Act and state of California directives include specific benchmarks for expenditure of certain funds, as follows:

- 1. Administrative expense is capped at 10% for all funds;
- 2. At least 75% of youth program funds must be expended on out-of-school youth;
- 3. At least 20% of youth program funds must be expended on work-based learning;
- 4. Up to 10% of adult and dislocated worker program funds may be expended on Transitional Employment Opportunities (work experience).
- 5. Up to 20% of adult program funds may be expended on incumbent worker training.
- 6. At least 25% of Adult and Dislocated Worker program funds must be expended on training.

# **CUSTOMER SATISFACTION**

Each quarter a random survey of customers is completed by each Career Center. The cumulative survey, below, shows a high level of satisfaction with services among the customers surveyed. Job search assistance continues to be the primary reason provided by customers coming into the Career Centers although significant numbers of customers do take advantage of other services. The primary age group served is 55 and up, and 70% of customers returned for additional services. The overall customer satisfaction rating across all questions is 93% with the same percentage that would recommend the service to others.

| PY201-16 (July 1, 2015 to March 31, 2016)                   | On a S   | On a Satisfaction Scale of 10 to 1 with 10 being very satisfied. |          |    |   |   |    |        |         |   |         |
|---|----------|--|----------|----|---|---|----|--------|---------|---|---------|
| Customer Satisfaction - Survey Quarters 1 - 4               | Satis    | sfied  | <        |    |   |   | -> | Dis-sa | tisfied |   | Overall |
| No. of Responses: 214                                       | 10       | 9  | 8        | 7  | 6 | 5 | 4  | 3      | 2       | 1 |         |
| How satisfied were you with services?                       | 140      | 36   | 17       | 14 | 2 | 3 | 1  | 0      | 0       | 1 | 93%     |
| To what extent did services meet your expectations?         | 128      | 29   | 19       | 18 | 9 | 7 | 1  | 3      | 0       | 0 | 90%     |
| How well do services compare with an ideal set of services? | 126      | 31   | 28       | 17 | 3 | 6 | 2  | 1      | 0       | 0 | 91%     |
| How likely would you be to recommend services to others?    | 144      | 34   | 15       | 11 | 3 | 5 | 2  | 0      | 0       | 0 | 93%     |
| Career Center was easily accessible and staff welcoming?    | 161      | 21   | 15       | 9  | 5 | 3 | 0  | 0      | 0       | 0 | 95%     |
| Staff members were knowledgeable and helpful?               | 175      | 24   | 7        | 3  | 3 | 2 | 0  | 0      | 0       | 0 | 97%     |
| Services needed were provided in a timely manner?           | 155      | 33   | 11       | 10 | 3 | 2 | 0  | 0      | 0       | 0 | 95%     |
| OVERALL SATISFACTION: (100% Possible with all ques          | tions eq | ually we   | eighted) | •  |   | • |    |        |         |   | 93%     |

| Type of Assistance:      |     |     |
|--------------------------|-----|-----|
| Job Search               | 160 | 75% |
| Cal JOBS                 | 109 | 51% |
| Resume Development       | 77  | 36% |
| Office Equipment Support | 67  | 31% |
| Telephones               | 26  | 12% |
| Resource Information     | 54  | 25% |
| Other:                   | 15  | 7%  |
|                          | 3   | 1%  |

| Age:            |     |      |
|-----------------|-----|------|
| 14-17           | 4   | 3%   |
| 18-21           | 30  | 25%  |
| 22-54           | 25  | 20%  |
| 55 & Up         | 63  | 16%  |
| Total           | 122 | 100% |
| Visit:          |     |      |
| First           | 32  | 20%  |
| Repeat Customer | 23  | 70%  |

# **INFORMATION ITEMS:**

I1: 2016 Meeting Calendar



# 2016 Board Meetings

197MonoWay,SuiteB Sonora,CA95370 Phone:(209)533-3396 Fax:(209)533-1079

# **MLJT Board of Directors Meetings**

# **Workforce Investment Board Meetings**

| <u>January</u> |    |    |    |    |    |    |  |  |
|----------------|----|----|----|----|----|----|--|--|
| S              | М  | Т  | W  | Т  | F  | S  |  |  |
|                |    |    |    |    | 1  | 2  |  |  |
| 3              | 4  | 5  | 6  | 7  | 8  | 9  |  |  |
| 10             | 11 | 12 | 13 | 14 | 15 | 16 |  |  |
| 17             | 18 | 19 | 20 | 21 | 22 | 23 |  |  |
| 24             | 25 | 26 | 27 | 28 | 29 | 30 |  |  |
| 31             |    |    |    |    |    |    |  |  |

| April |    |    |    |    |    |    |  |  |
|-------|----|----|----|----|----|----|--|--|
| S     | М  | Т  | W  | Т  | F  | S  |  |  |
|       |    |    |    |    | 1  | 2  |  |  |
| 3     | 4  | 5  | 6  | 7  | 8  | 9  |  |  |
| 10    | 11 | 12 | 13 | 14 | 15 | 16 |  |  |
| 17    | 18 | 19 | 20 | 21 | 22 | 23 |  |  |
| 24    | 25 | 26 | 27 | 28 | 29 | 30 |  |  |

|    | July |    |    |    |    |    |  |  |  |
|----|------|----|----|----|----|----|--|--|--|
| S  | М    | T  | W  | Т  | F  | S  |  |  |  |
|    |      |    |    |    | 1  | 2  |  |  |  |
| 3  | 4    | 5  | 6  | 7  | 8  | 9  |  |  |  |
| 10 | 11   | 12 | 13 | 14 | 15 | 16 |  |  |  |
| 17 | 18   | 19 | 20 | 21 | 22 | 23 |  |  |  |
| 24 | 25   | 26 | 27 | 28 | 29 | 30 |  |  |  |
| 31 |      |    |    |    |    |    |  |  |  |

| October |    |    |    |    |    |    |  |  |
|---------|----|----|----|----|----|----|--|--|
| S       | М  | Т  | W  | Т  | F  | S  |  |  |
|         |    |    |    |    |    | 1  |  |  |
| 2       | 3  | 4  | 5  | 6  | 7  | 8  |  |  |
| 9       | 10 | 11 | 12 | 13 | 14 | 15 |  |  |
| 16      | 17 | 18 | 19 | 20 | 21 | 22 |  |  |
| 23      | 24 | 25 | 26 | 27 | 28 | 29 |  |  |
| 30      | 31 |    |    |    |    |    |  |  |

| February |    |    |    |    |    |    |  |  |
|----------|----|----|----|----|----|----|--|--|
| S        | М  | Т  | W  | Т  | F  | S  |  |  |
|          | 1  | 2  | 3  | 4  | 5  | 6  |  |  |
| 7        | 8  | 9  | 10 | 11 | 12 | 13 |  |  |
| 14       | 15 | 16 | 17 | 18 | 19 | 20 |  |  |
| 21       | 22 | 23 | 24 | 25 | 26 | 27 |  |  |
| 28       | 29 |    |    |    |    |    |  |  |
|          |    |    |    |    |    |    |  |  |

| May |    |    |    |    |    |    |  |  |  |
|-----|----|----|----|----|----|----|--|--|--|
| S   | М  | Т  | W  | Т  | F  | S  |  |  |  |
| 1   | 2  | 3  | 4  | 5  | 6  | 7  |  |  |  |
| 8   | 9  | 10 | 11 | 12 | 13 | 14 |  |  |  |
| 15  | 16 | 17 | 18 | 19 | 20 | 21 |  |  |  |
| 22  | 23 | 24 | 25 | 26 | 27 | 28 |  |  |  |
| 29  | 30 | 31 |    |    |    |    |  |  |  |

| S  | М  | Т  | W  | Т  | F  | S  |  |  |
|----|----|----|----|----|----|----|--|--|
|    | 1  | 2  | 3  | 4  | 5  | 6  |  |  |
| 7  | 8  | 9  | 10 | 11 | 12 | 13 |  |  |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |  |  |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |  |  |
| 28 | 29 | 30 | 31 |    |    |    |  |  |

| November |    |    |    |    |    |    |  |  |  |  |  |
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| 13       | 14 | 15 | 16 | 17 | 18 | 19 |  |  |  |  |  |
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| March |               |                            |                                      |                                  |  | June  |   |  |  |  |  |   | September  |   |  |   |  |  |   | December  |  |   |  |  |   |   |
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If you require reasonable accommodation in order to participate in any of these meetings please contact Vicki Long, 72 hours in advance, at (209)588-1150



# Mother Lode Job Training Executive Director

\$76072 - \$92466 Yearly

# **DEFINITION:**

Under the general direction of Mother Lode Consortium Board of Directors, the Executive Director is responsible for administering, planning, organizing, coordinating, implementing and managing the one stop delivery system American Job Center of California (AJCC), under the Workforce Innovation and Opportunity Act regulations, in Amador, Calaveras, Mariposa and Tuolumne Counties. The Executive Director is also responsible for the administrative operations of Mother Lode Job Training Agency. The Executive Director shall work cooperatively with local business and community agencies to identify and fulfill their employment needs. The Executive Director must be dedicated to the rights of the unemployed and work towards providing them the necessary skills and opportunities to obtain employment. The goal of this position is to ensure a productive and compliant Workforce Board, and that the AJCCs, One-Stop Operator and Mother Lode Job Training Agency successfully provide services to the four counties and meet all the federal and state requirements applicable to its funding sources.

# **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Provides leadership to the staff and ensures all are pursuing the organization's goals;
- Plan, administer, and evaluate federal and state funded programs delivered through the AJCC;
- Interpret laws, regulations and policies, approve local policies/procedures to ensure compliance;
- Supervise and/or oversee the development and implementation of program activities;
- Research, analyze, and develop recommendations on various administrative and program related issues as needed;
- Works with the Workforce Investment Board (Workforce Board) in the preparation of the strategic plan;
- Implements the strategic plan and assists the Workforce Board in its ongoing evaluation;
- Develop/oversees, and/or monitors plans, narratives, reports, policies/procedures, correspondence, agendas, proposals, request for proposals and other documents as needed;
- Develop and /or negotiate contracts;
- Develops and maintains community contacts with the various partners essential to achieve the Workforce Board and Consortium Board of Directors' goals;
- Manages contracts;
- Monitor the administration and operation of programs for compliance with contract terms, laws, regulations, policies and procedures;
- Supervise Career Center Managers, HR/Program Analyst, Fiscal Manager, and staff;

- Manages the organization's Human Resources Program, ensuring it complies with State and Federal laws;
- Meet with management team on a regular basis;
- Visits local program offices and meets with staff at each office at least quarterly;
- Oversee and approves of contracts, purchases, budgets, fiscal policies and procedures, and cost allocation plans;
- Assure the agency activities are administered appropriately; maintain a clear fiscal and programmatic audit trail;
- Attend meetings, training seminars, and conferences as needed to maintain effectiveness;
- Oversee all programmatic monitor and fiscal audit activities.
- Oversee development of Regional and Local Plans and modifications;
- Encourages innovation among staff;
- In addition to the above, the Executive Director shall ensure all the Authorities and Responsibilities of the Agency Central Operations Unit described in Section III of the WIB/Local Elected Official Agreement are carried out.

# **DESIRABLE QUALIFICATIONS:**

# Ability to:

- Interpret and implement applicable laws, regulations, policies, directives and procedures;
- Establish and maintain effective working relationships with a wide variety of individuals, community groups, and organizations;
- Research, identify and successfully apply for funding from non governmental sources to enhance the organization's efforts;
- Analyze data/situations and make decisions based on sound judgment;
- Communicate effectively, both orally and in writing;
- Direct and evaluate the work of staff;
- Plan, organize, direct and evaluate operations in accordance with laws and regulations;
- Research, plan, organize, prioritize, direct and implement a wide variety of tasks and projects;
- Prepare, negotiate, administer and monitor contracts.
- Act as liaison between the agency and private/public sectors;
- Conduct effective meetings;

# **Knowledge of:**

- Federal, State and local laws, regulations, policies and procedures pertaining to the Workforce Innovation and Opportunity Act and any other programs provided through the AJCC;
- Current social, political and economic developments and trends;
- Private industry's needs and concerns and how to include them in government sponsored employment programs;
- Program planning, development, management and evaluation;

- Principles of organization, management, and supervision of personnel;
- Principles of budget development and management;
- Generally accepted accounting principles, governmental and/or fund accounting;
- Automated financial systems;
- Monitoring procedures and techniques.

# **MINIMUM QUALIFICATIONS:**

**<u>Education:</u>** Graduation from an accredited four-year college, majoring in Public/Business Administration, Social Sciences or a related field.

Or

Extensive successful management experience in the employment field may substitute for some or all of the above educational requirements.

**Experience:** A minimum of three years management experience in the private or public sector in administration, human resources, accounting or budgeting. Experience in employment training or related field is highly desirable.

<u>License:</u> Possession of a valid California Driver's License issued by the State Department of Motor Vehicles is required within 30 days of hire in accordance with California DMV requirements. An out of state valid Driver's License is acceptable while applying for a California license.

<u>Other:</u> Person is required to use his/her own vehicle and is reimbursed for such use at the rate established by the employer. Proof of auto insurance required.



# Mother Lode Job Training Workforce Board/Human Resource Manager

\$46550.40 - \$64209.60 Yearly

# **DEFINITION**

Under the direction of the Executive Director to implement the direction, goals, and objectives of the Mother Lode Workforce Investment Board (Workforce Board) and Mother Lode Job Training Agency. The position serves as the coordinator for the Workforce Board and is responsible for meeting arrangements, support and coordination, and Workforce Board compliance with local, state and federal requirements not limited to membership, operations and observation of public meeting and disclosure requirements. The position provides comprehensive leadership and support to Mother Lode Job Training in all areas of Human Resources including; benefits, compensation, safety, security, employee relations, labor relations, organization development, employee development, reporting, recordkeeping and compliance.

# CLASS CHARACTERISTICS

This is an at-will, exempt management position. The incumbent has direct reporting relationship to the Executive Director, MLJT Board of Directors, and the Workforce Investment Board of Directors.

# TYPICAL DUTIES

# **WIB COORDINATION & DEVELOPMENT**

The position provides support to the Mother Lode Workforce Investment Board (Workforce Board), assisting its members in developing and maintaining the Workforce Board in accordance with local, state and federal rules, regulations, policies and requirements. Responsibilities include but are not limited to:

- Workforce Board membership recruitment, orientation, retention and communication;
- Meeting and event notifications, preparation, agendas and arrangements;
- Preparation and maintenance of public records pertaining to Workforce Board;
- Development and maintenance of local and regional strategic and operating plans;
- Negotiating local performance standards with the State and manage performance with service providers;
- Support for budget development, program and contract monitoring, oversight and reporting;
- Assisting in establishment, development and the review and evaluation of the LWDA America's Job Center of California (AJCC) delivery system;
- Outreach and marketing in support of the LWDA Workforce Board and AJCC delivery

system;

- Representation for external and public relations;
- Support for the attainment of Workforce Board and Mother Lode Job Training direction, goals and objectives;
- Maintaining a thorough knowledge of local, state and federal legislation, rules, regulations, policies, and issues that might affect the Workforce Board and LWDA;
- Formulating recommendations to the Executive Director related to updating policy and procedure to address changes in law, government regulation and policy;

# **HUMAN RESOURCES & SAFETY**

The position provides support to the Executive Director assisting Mother Lode Job Training in developing and maintaining Human Resource procedures and systems in accordance with local, state and federal rules, regulation, policies and requirements. Responsibilities include but are not limited to:

- Response to requests for information, complaints and questions from officials, staff and the public;
- Interpretation of policies and regulations;
- Acting as a primary resource for personnel, human resource, and EEO/ADA processes and procedures including but not limited to maintenance of personnel records and files, discrimination complaint log, Workman's Compensation policy, procedure and claims, Health and Safety systems and training, employment related claims, leaves of absence, and coordination of information with payroll personnel;
- Maintenance of required personnel, human resource and EEO/ADA records and requirements;
- Maintenance, monitoring and collection of annual employee performance evaluation forms;
- Preparation and maintenance of employee personnel handbook and the MLJT policy and procedure manual.
- Oversees and maintains MLJT's Injury and Illness Prevention Program, Drug-Free
  workplace and Emergency Action Plan. Acts as lead contact in safety-related
  communications with insurance carriers; oversees completion/collection of injury/illness
  incident reports and assists in development of necessary corrective action plans; provides
  necessary technical assistance and training to MLJT staff;
- Maintenance of a thorough knowledge of current labor laws, requirements and regulations;
- Analyzes a variety of information such as legislation, proposals, budgets, expenditures, documents and develops policies and procedure recommendations and documents to address requirements;

# AJCC DELIVERY SYSTEM SUPPORT

Under direction of the Executive Director, this position performs a variety of highly responsible and complex duties requiring the exercise of considerable initiative and judgment, problem solving skills, attention to detail, communication, prioritization and organizational skills. This position provides support and assistance to all Mother Lode Job Training management and staff. The incumbent is expected to perform assigned duties with little or no direct supervision, and maintain a high level of productivity, accuracy and efficiency. Performs other duties as assigned.

# MINIMUM QUALIFICATIONS

<u>Education and Experience</u>: Graduation from an accredited college or university with a major in business administration, public relations, organization behavior and development with an emphasis in Human Resources or Labor Relations and four years of professional management level human resources work experience; <u>or</u>

High school diploma or equivalent and four years of professional management level human resource work experience and any equivalent combination of four years education, training and increasingly responsible experience that provides the desired knowledge and abilities as described herein.

<u>Desirable:</u> Knowledge of federal, State and local regulations governing the WIOA AJCC Delivery System and related programs, including monitoring and performance requirements.

<u>License</u>: Possession of a valid U.S. government issued driver's license and proof of valid automobile insurance.

#### KNOWLEDGE

Principles and practices of employee supervision, personnel management and training; WIOA requirements and regulations; local, state and federal legislation and regulations relevant to Agency programs; principles and methods of human resource management; state and federal employment laws and regulations; principles and methods of public business administration; marketing, outreach and public relations methods; group facilitation and presentation methods; personnel policy development and administration; effective time and project management methods; record keeping and reporting methods; language mechanics, mathematics, and office procedures; computer operation, keyboarding, modern office automation technology and computer software programs relevant to general business operations; employment and training; community resources and programs which can assist people seeking employment.

# **ABILITY**

Plan, assign, direct and evaluate the work of others; prepare budgets; make public presentations; analyze, interpret and supervise the implementation of complex rules, regulations, policies and procedures; perform complex record keeping procedures; analyze situations accurately and adopt an effective course of action in day-to-day and emergency

situations; communicate effectively with persons from diverse social and cultural backgrounds; conduct individual and group training and presentations; accurately gather, record and evaluate complex data; prepare a variety of reports, forms, plans and agreements; operate office equipment including computers and supporting word processing, spreadsheet, and database applications; adapt to changing technologies and learn the functionality of new equipment and systems; interpret and apply rules and regulations; work cooperatively with others; establish and maintain effective working relationships with others including Agencies, representatives of business entities, employees and the general public; maintain confidentiality of privileged information; maintain a schedule of standard business office hours and expended hours and days as necessary; communicate effectively with others, both orally and in writing.

# PHYSICAL/MENTAL REQUIREMENTS

**Mobility-**Frequent operation of a data entry device; repetitive motion; sitting for long periods, walking; occasional standing, pushing, pulling, bending, squatting; climbing stairs; occasional driving; **Lifting-**Frequently 5 pounds or less; occasionally 5 to 30 pounds; **Visual-**Constant good overall vision and reading/close-up work; frequent color perception and use of eye/hand coordination; occasional use of depth perception and peripheral vision; **Hearing/Talking-**Frequent hearing of normal speech, hearing/talking on the telephone, talking in person; **Dexterity-**Normal dexterity with frequent writing, keyboarding and repetitive motion; **Emotional/Psychological-**Frequent decision making, concentration and public contact; **Special Requirements-**May require working weekends, nights, and/or overtime; travel; **Environmental-**Occasional exposure to varied weather conditions.



# MOTHER LODE JOB TRAINING OPERATIONS DIRECTOR \$64,334 - \$71,187

# **DEFINITION:**

Under general direction, the Operations Director is responsible for administering, planning, organizing, coordinating, implementing and managing the One Stop Career Centers, under the Workforce Innovation and Opportunity Act (WIOA) regulations, in Amador, Calaveras, Mariposa and Tuolumne Counties. The Operations Director is also responsible for the administrative operations of Mother Lode Job Training Agency. The goal of this position is to ensure that the One Stop Career Centers and Mother Lode Job Training Agency successfully provide one stop services to the four counties and meet all the federal and state requirements applicable to its funding sources.

# **EXAMPLES OF DUTIES:**

- Plan, administer, and evaluate federal and state funded programs delivered through the One Stop Career Centers;
- Interpret laws, regulations and policies, approve local policies/procedures to ensure compliance;
- Supervise and/or oversee the development and implementation of program activities;
- Research, analyze, and develop recommendations on various administrative and program related issues as needed;
- Develop/write plans, narratives, reports, policies procedures, correspondence, agendas, proposals, request for proposals and other documents as needed;
- Develop and /or negotiate contracts;
- Develop and implement contracting and program monitoring procedures;
- Monitor the administration and operation of programs for compliance with contract terms, laws, regulations and policies;
- Coordinate inside and outside audits and monitorings, assist state and federal monitors and auditors, and assist with resolution of findings;
- Develop and implement payroll policies and procedures;
- Supervise One Stop Managers and Operations staff;
- Meet and confer with management team on a regular basis;
- Develop and implement fiscal policies and procedures;
- Prepare budgets, forecasts and cost allocation plans;
- Oversee the development and implement automated financial systems;
- Oversee the tracking of contract cost limitations and the preparation of monthly, quarterly, annual and closeout reports;
- Monitor budget versus actual expenditures;
- Oversee the operations department;
- Oversee the development and implement procedures for property management;
- Oversee the review and the approval of contracts, purchases, claims, cash requests,

inside and outside audits, budgets, fiscal policies and procedures, cost allocation plans, and monthly, quarterly and annual fiscal/program reports;

- Act as liaison between agency and private/public sectors;
- · Conduct meetings as needed;
- Assist Workforce Board Director with the Local Plan;
- Attend meetings, training seminars, and conferences as needed to maintain effectiveness;
- Perform other duties as needed.

# **QUALIFICATIONS:**

# Ability to:

- Interpret and implement applicable laws, regulations, policies, directives and procedures;
- Establish and maintain effective working relationships with a wide variety of individuals, groups, and organizations;
- Analyze data/situations and make decisions based on sound judgment;
- Communicate effectively, both orally and in writing;
- Direct and evaluate the work of staff;
- Plan, organize, direct and evaluate operations in accordance with laws and regulations;
- Research, plan, organize, prioritize, direct and implement a wide variety of tasks and projects;
- Plan, develop and manage a complex system of fiscal record keeping and reporting;
- Prepare, negotiate, administer and monitor contracts;

# Knowledge of:

- The guiding principles of the One Stop System;
- The key principles of the Workforce Innovation and Opportunity Act (WIOA);
- Federal, State and local laws, regulations, policies and procedures pertaining to WIOA and any other programs provided through the One Stop Career Centers;
- Current social, political and economic developments and trends;
- Program planning, development, management and evaluation;
- Principles of organization, management, and supervision of personnel;
- Principles of budget development and management;
- Generally accepted accounting principles, governmental and/or fund accounting;
- Automated financial systems;
- Monitoring procedures and techniques.

# **EDUCATION AND EXPERIENCE:**

Graduation from an accredited four-year college, majoring in Public/Business Administration, Social Sciences or a related field and a minimum of three years of responsible and progressive employment experience in business administration, accounting, budgeting, administration of programs for employment and training or a related field, including two years in a lead capacity;

Or

Any equivalent combination to be determined by the Board of Directors.

<u>License:</u> Possession of an appropriate California Driver's License issued by the State Department of Motor Vehicles.

<u>Other:</u> Person is required to use his/her own vehicle and is reimbursed for such use at the prevailing rate. Proof of auto insurance required.



# MOTHER LODE JOB TRAINING WORKFORCE BOARD DIRECTOR \$64,334 - \$71,187

# **DEFINITION:**

This position will serve as the Workforce Invest Board (Workforce Board) principal officer to ensure that their vision, goals, objectives and policies are being met by the One-Stop Operator and service providers, and that the Workforce Board is meets all the federal and state requirements applicable to its funding sources.

The director will provide staff support for all Workforce Board and council meetings; at direction of the Workforce Board Chair, will prepare materials, background and agendas, and attend all Workforce Board meetings; and will recruit and select all administrative staff who directly provide support for the Workforce Board.

This position will assist the Workforce Board with carrying out its functions as defined by the Workforce Innovation and Opportunity Act (WIOA) of 2014 including development and revision of the local plan, negotiation of Memorandum of Understanding, selection of operators, youth providers, identification of eligible providers of intensive and training services, oversight of youth activities, training activities and the one-stop delivery system; negotiation of local performance standards, and any other requirements of federal and state legislation in place or to be developed in the future.

# **EXAMPLES OF DUTIES:**

# Oversight:

- Ensure goals and objectives of Workforce Board are met
- Prepare plans for the WIOA Area
- Prepare RFPs for program operations, distribute, collect, evaluate and make recommendations to the Workforce Board
- Develop policies for adoption by the Workforce Board
- Assist the Workforce Board in negotiation of area's performance standards
- Oversee the area's performance accountability system and report outcomes to the Workforce Board
- Provide oversight, monitoring and evaluation of operators, service providers, training providers and other entities that become part of the One-Stop delivery system
- Lead the area in the collaborative process of building partnerships to meet the Workforce Board goals
- Develop and negotiate Memorandum of Understanding with all mandatory partners
- Promote the workforce investment system through outreach and marketing
- Provide leadership with agencies and organizations within the WIOA Area and the one-stop partners to promote effective process and practice and to ensure maximum teamwork and integration of efforts and services

# **Resource Development:**

- Prepare proposals and seek alternative funding to support the programs, goals and objectives of the Workforce Board
- Explore and utilize innovative and leading edge opportunities in workforce, employment and training and related service areas

# Strategic Planning:

- Develop system-wide training opportunities for the Workforce Board and One-Stop Partners
- Develop and hold Community Forums to identify workforce needs, services available, and prepare plans for addressing gaps
- Assist in the development of continuous improvement strategies for the area's workforce system

# **Support to the Workforce Board:**

- Prepare Workforce Board and committee agendas
- Correspondence with Workforce Board and committees
- Attend all Workforce Board and committee meetings
- Record and publish minutes of all meetings
- Prepare and present reports at the direction of Workforce Board Chair
- Recruitment and maintenance of Workforce Board membership and certification
- Attend State and Regional meetings of WIOA Area administrators

# **QUALIFICATIONS:**

# Ability to:

- Interpret and implement applicable laws, regulations, policies, directives and procedures;
- Establish and maintain effective working relationships with a wide variety of individuals, groups, and organizations;
- Analyze data/situations and make decisions based on sound judgment;
- Communicate effectively, both orally and in writing;
- Direct and evaluate the work of staff;
- Plan, organize, direct and evaluate operations in accordance with laws and regulations;
- Research, plan, organize, prioritize, direct and implement a wide variety of tasks and projects;
- Plan, develop and manage a complex system of record keeping and reporting;
- Prepare, procure, negotiate, administer and monitor contracts;

# Knowledge of:

- The guiding principles of the One Stop System;
- The key principles of the Workforce Innovation and Opportunity Act (WIOA);
- Federal, State and local laws, regulations, policies and procedures pertaining to WIOA and any other programs provided through the One Stop Career Centers;
- Current social, political and economic developments and trends;
- Program planning, development, management and evaluation;
- Principles of organization, management, and supervision of personnel;
- Principles of budget development and management;
- Generally accepted accounting principles, governmental and/or fund accounting;
- Automated financial and management information systems;
- Monitoring procedures and techniques.

# **EDUCATION AND EXPERIENCE:**

Possession of a bachelor's degree in business or public administration or related field, plus additional training or experience in professional program analysis, and three years of management and administrative experience including fiscal and project management duties related to employment training. Experience working with an appointed Boards and Commission, employment development agencies, or similar legislative bodies and elected officials. Knowledge and understanding of the principles and practices of public agency administration and economic development.

In addition the following knowledge and experience is desirable:

- Experience in all aspects of complex project management involving multi-agency matrix organizations: strategic planning, process engineering, resource allocation, program evaluation, and budget development and monitoring.
- Thorough knowledge of the Workforce Innovation and Opportunity Act, program requirements, and applicable performance measures.
- Significant experience related to the provision of employment services, either in a public agency or in a service-oriented private sector organization.
- Ability to negotiate agreements, mediate differences, and resolve operational or procedural problems among multiple parties.
- Experience building consensus and leading multi-disciplinary teams in a matrix organization.
- Experience conducting highly complex research for the purpose of making policy recommendations to a multi-disciplinary board.
- Ability to speak and write clearly; exercise tact, discretion, and political acumen; elicit information; listen effectively; and mediate confrontations among diverse individuals and interest groups.

<u>License:</u> Possession of an appropriate California Driver's License issued by the State Department of Motor Vehicles.

<u>Other:</u> Person is required to use his/her own vehicle and is reimbursed for such use at the prevailing rate. Proof of auto insurance required.